

We are here to help you

A warm welcome is assured for all of our patients, and we encourage you to arrive early to enjoy a cup of coffee and relax before your appointment. We will always take the time to listen to you, so that we can address your concerns and wishes.

York Place Dental is committed to offering you the highest levels of dental care and customer service. If you have any concerns with regard to your dental care, or wish to discuss finance options, our experienced team will be only too happy to help.

Make an appointment with one of our Treatment Coordinators for a relaxed conversation to help find the right solutions for you. There is no charge for this service.



Contact us

Opening times:

Mon, Tue and Thurs - 8.45am to 5.30pm

Wed - 11.00am to 8.00pm

Friday - 8.45am to 5.00pm

37 Upperby Road
Carlisle
Cumbria CA2 4HZ
Tel: 01228 533431



Alternatively you can email us with any questions on:
info@yorkplacedental.com

Dental emergencies when you are at home:
01228 533431

Dental emergencies and insurance claims
during office hours: 01691 684128

Out of office hours in UK: 0800 7832337

For further up-to-date information, please
browse our website:

www.yorkplacedental.com

For up to date information and
special offers, give us a “like”
on facebook.



facebook.com/yorkplacedental

If you have a clever phone,
just scan this **QR code**.



Richard Hellen BDS (Newcastle)

Membership at York Place Dental

Healthy Smile



YORK PLACE
DENTAL

The Privileges of Membership

You have:

- Guaranteed registration and access to the practice.
- Same day emergency appointments.
- 20% discount on dental treatment including all cosmetic work and whitening. (excludes orthodontics and referrals)
- Access to a dentist led out of hours emergency service when at home.
- Free painkillers and antibiotics when they are needed.
- Our unique dental health assessments, combining the experience of a dentist and hygienist working together to provide you with the best in modern preventive dental care.
- Priority appointment times to suit you, including evenings.
- All X-rays and clinical photographs included.
- Access to a 24 hour emergency helpline 365 days per year in the UK and abroad.
- Worldwide supplementary dental injury and emergency insurance.*
- Redundancy cover to protect your Membership.
- Insurance for permanent facial scarring.*
- Cash benefit upon diagnosis of oral cancer.
- A **FREE** smile check appointment . Ask all the questions you have in a relaxed environment to get the smile that you really want, with no obligation.
- **Concierge service.** If our patient coordinators can't answer your question or help you out, an experienced dental team member will look after you – be it in person, on the phone or by email. This service will be available during working hours and is strictly for members only.

* See brochure for insurance details.

Added Perks...

And on top of all of the above, Our Members can save up to £46 a month on retail purchases with big name shops, both online and in the high street.

Ask about Perks!

What does your Membership include?

Healthy Smile – £17.88 per month

A care plan designed to meet your on going dental needs

- Two dental health assessments per year. (using the combined experience of a dentist and a hygienist at a single appointment, providing you with the very best in modern preventative dental care, and including screening for oral cancer.)
- All of the privileges previously mentioned including 20% discount off all treatment including cosmetic work.



Why should I join as a Member?

The membership plan is designed for patients who wish to attend York Place Dental on a regular basis, and spread the cost of the best dental care with convenient monthly payments. You will then have the peace of mind and confidence that comes with a healthy mouth.

How do I join the membership plan?

Our Treatment Coordinator will make sure that you understand what the Membership offers you, and will answer any questions you have. All you have to do then is to complete an application form and a direct debit mandate.

In addition to your monthly payment, a one-off registration fee of £9.50 per person will be charged which will be added to your first Direct Debit payment.

If you decide to leave the plan for any reason, we require one month's written notice. If you decide to leave within the first 12 months, we will invoice you for any discount you have received on your dental treatment.

Any questions?

Our highly experienced staff will be happy to answer any questions, and discuss any aspects of your dental care. Please do not hesitate to ask.

